

## MARCO TAISCH Politecnico di Milano Scientific Chairman, World Manufacturing Foundation

WORLD MANUFACTURING FOUNDATION

# in fabbrica tra produttività ed etica

**Fabbrica Futuro** 

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# Why AI in Manufacturing?







# increasingly being part of our daily lives.

 Manufacturing is an important driver for societal wellbeing: how can AI enhance that role?

 Understanding the potential of AI - its implications to organisations and its applications - is becoming increasingly relevant for many citizens, companies, and governments.

• Artificial Intelligence is not just a technology but is



## 2020 WORLD MANUFACTURING REPORT: Manufacturing in the Age of Artificial Intelligence



## CONTRIBUTORS



## NATIONALITIES

42% Companies and Industrial Associations

- 41% Academia and Research
- 9% Government
- 8% NGOs, International Organisations, and others

#### THE 2020 WORLD MANUFACTURING

REPORT MANUFACTURING IN THE AGE OF ARTIFICIAL INTELLIGENCE

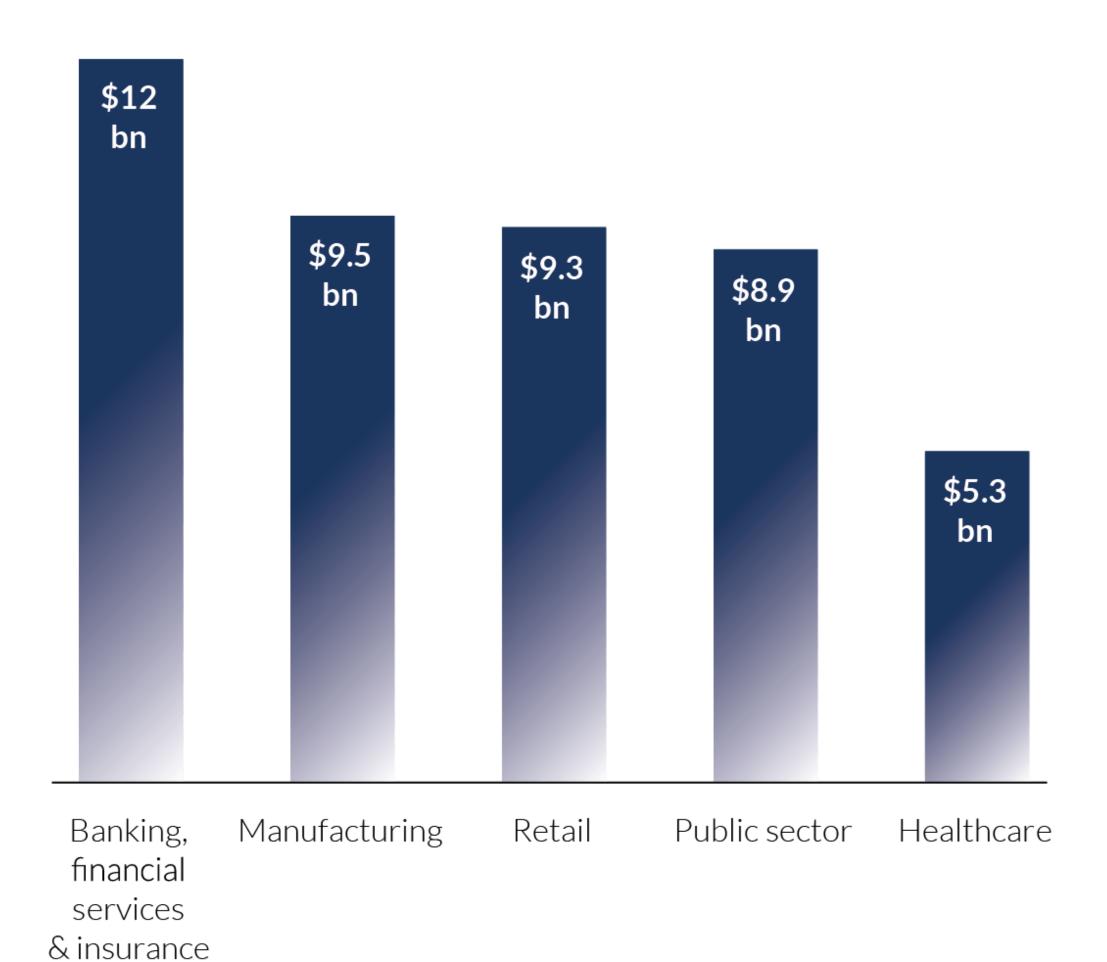




# Al in Manufacturing is increasing in relevance

## **Projected AI spending by industry (2021)**

(Source: Atos)



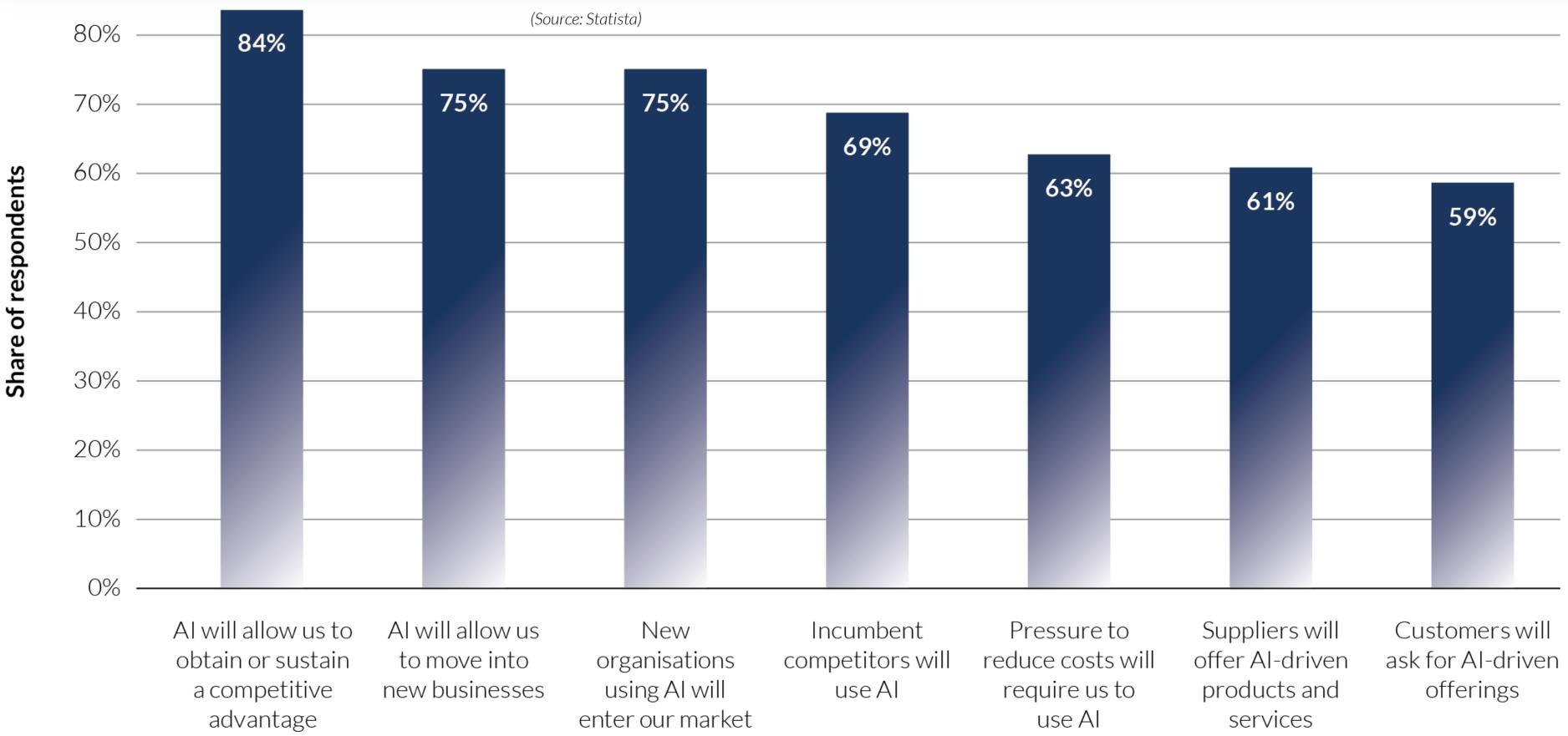




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# Companies are increasingly adopting AI to drive competitive advantage



Business organisations' reasons for adopting AI worldwide





# Companies are increasingly adopting AI to drive competitive advantage

### Key fields for AI adoption

(Source: 2019 Deloitte survey on Al adoption in manufacturing)

Smart production

Products and services

25%

Business operation and management



Supply chain



**Business model decision-making** 



No adoption/plans







# Barriers remain and are holding back companies from adopting Al

#### Barriers to AI adoption

(Source: MAPI Foundation)

Lack of data resources needed to enable AI solutions

Uncertainty about how to implement AI solutions to solve specific challenges

Lack of sufficient workforce digital skills to develop and/or implement AI solutions

Lack of interoperability between equipment that precludes data integration needed to support AI

Skepticism about achieving sufficient ROI from investments in AI solutions

Unaware of how to define what AI skills we need

Lack of sufficient financial resources to support requisite investments

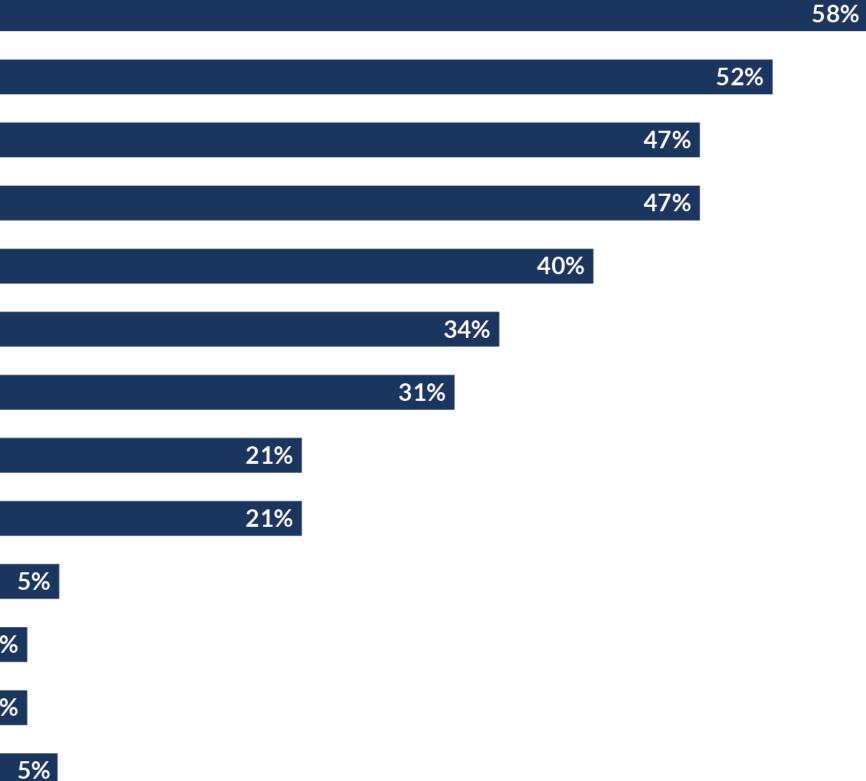
Lack of senior leadership buy-in for AI solutions

Unsure of our ability to determine whether candidates have the skills needed to be

Fear that automation solutions may lead to job loss 3%

applications Concerns pertaining to cybersecurity risks successful in our environment Other 3%

None of the above



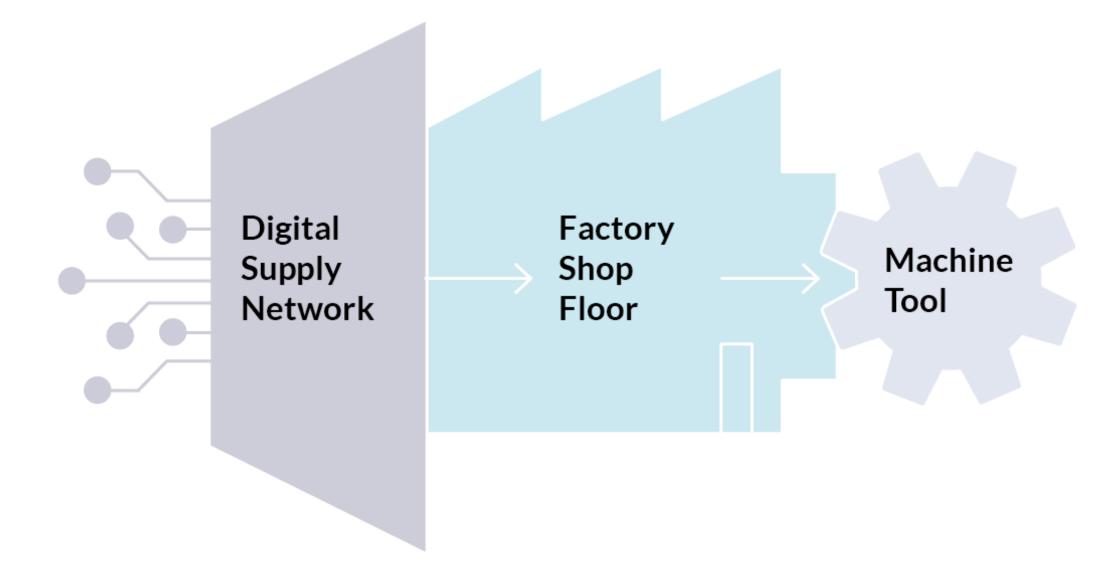




# How can Al transform Manufacturing?

### Al applications in manufacturing

(Source: World Manufacturing Foundation)



#### Core capabilities targeted at each level

(Source: World Manufacturing Foundation)

|              | DSN | Factory | Machine |
|--------------|-----|---------|---------|
| resilience   |     |         |         |
| agility      |     |         |         |
| risk         | ٠   |         |         |
| flexibility  |     |         |         |
| quality      |     |         |         |
| dynamics     |     |         |         |
| safety       |     |         |         |
| efficiency   |     |         |         |
| adaptability |     |         |         |





# Digital Supply Network Level

- Demand Forecasts and Synchronized Planning
- Automated Warehouse Management
- Automated Design and Development
- Connected Services



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# Factory Shop Floor Level

- Energy Efficiency
- Product and Process Quality
- Scheduling Optimisation
- Robotics
- AI that Enhance the Abilities of the Human Operator



## Machine Tool Level

- Automated Quality Inspection, Monitoring, and Control
- Data-Driven Tool Wear Models
- **Predictive Maintenance**
- Overall Equipment Effectiveness and Energy Efficiency



# Key Ethical Challenges Need to be Addressed



**Transparency** 

Privacy and Data Protection

**Technical Robustness** and Safety



#### **Human Agency**

#### Lawfulness and Compliance





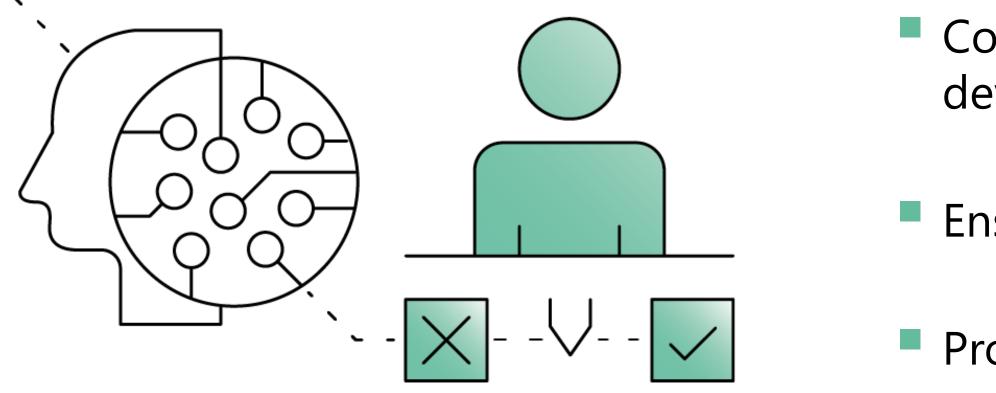


# Key Recommendations by the World Manufacturing Foundation









## Implement Ethical Considerations throughout the AI Life Cycle

Consider ethical implications in the ideation, development and implementation of AI projects

Ensure that AI systems do not discriminate

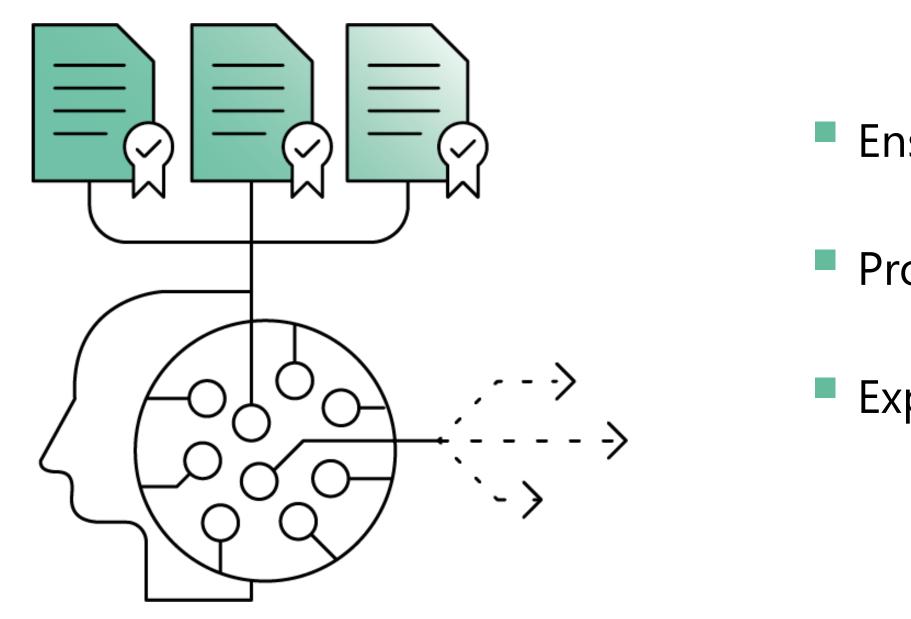
Promote interdisciplinary teams working in AI projects











# **Ensure Data Quality, Privacy and Availability**

Ensure data accuracy and completeness

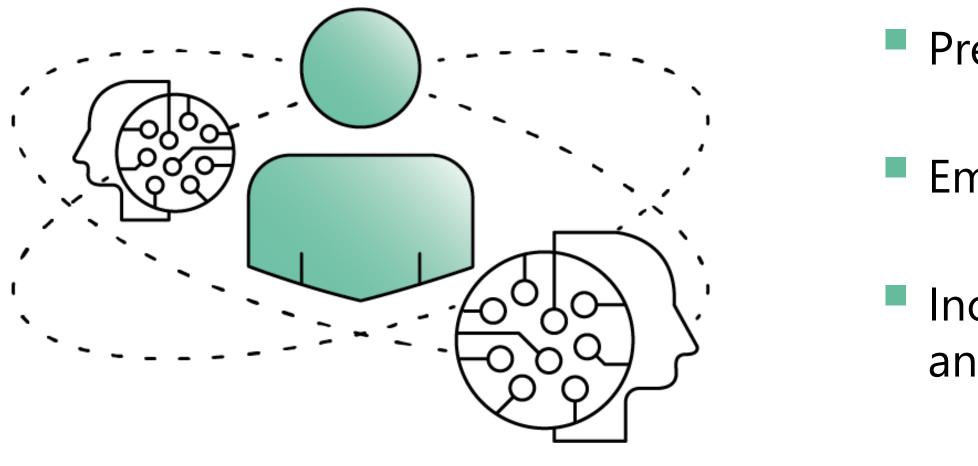
Promote responsible data collection and management practices

Explore new ways of trusted data sharing









# Put Humans at the Centre of **AI Work Environments**

Prepare workers psychologically for a future with AI

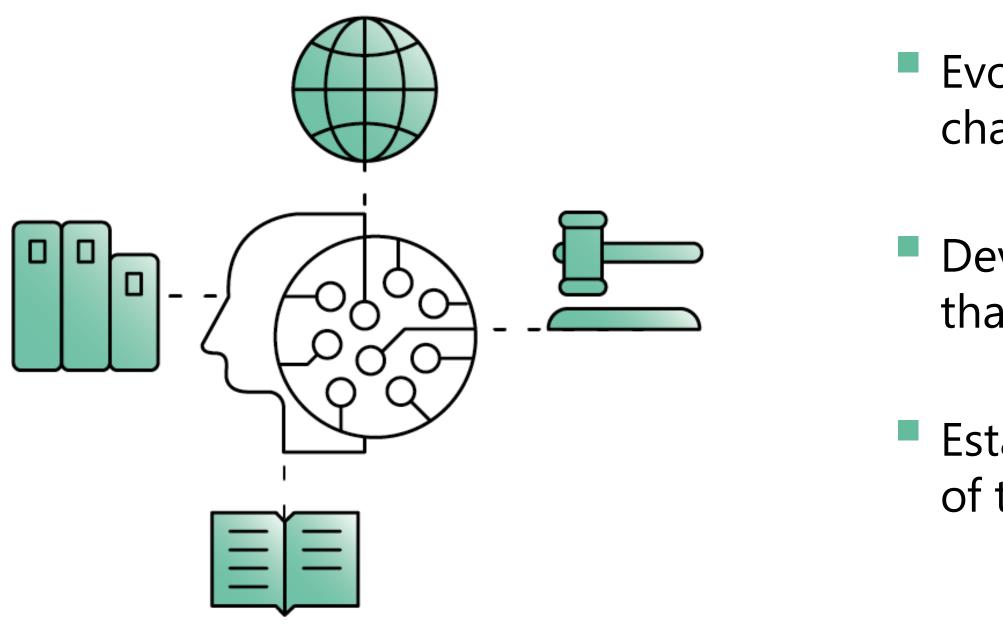
Empower humans to enhance AI capabilities and vice versa

Increase acceptance by making AI explainable and transparent to workers





# Implement Standards, Policies, and Regulations to Guide a Sustainable Al Adoption



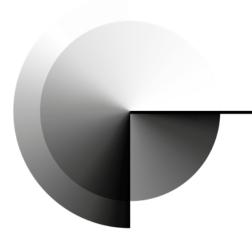
Evolve standards, policies and regulations to fastchanging developments in Al

Develop over-arching principles or guidelines that can be adopted in policy formulation globally

Establish standards to guide the development of trustworthy AI systems







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World Manufacturing Forum 2020

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2020 World Manufacturing Report Manufacturing in the Age of Artificial Intelligence https://worldmanufacturing.org/report/report-2020/