## **Towards Smarter Organisations**

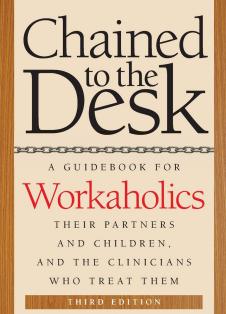
### L'ORGANIZZAZIONE "GIUSTA": MODELLI DI RIFERIMENTO E VISIONE

Philip Vanhoutte

Championing Smarter Working

# **Painful Organisations**

Bureaucracy Command & Control Power Games & Silos



Bryan E. Robinson, PhD As seen on 20/20, The Early Show, and ABC World News Tonight

## DYING FOR A PAYCHECK



How Modern Management Harms Employee Health and Company Performance—and What We Can Do About It

### JEFFREY PFEFFER

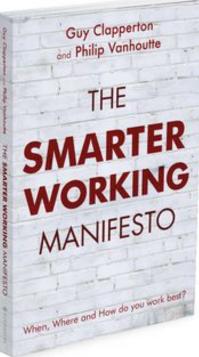
#### THE SMARTER WORKING MANIFESTO

Commercial Engineer, Marketing, KUL, Belgium Married to Rose-Mie; sons: Piet (Austin TX) Jan (London), grandkids Pierson & Vivian Accenture EBES Wang Nokia Fujitsu Dell WorldCom Sony-Ericsson Plantronics Ozadi

## Philip Vanhoutte

AN AN AN AN AN AN







#### MANIFIESTO PARA TRABAJAR DE FORMA MÁS INTELIGENTE

### philip@smarterworking.io

# Thank you Chiara © for asking me to Curate

## L'ORGANIZZAZIONE "GIUSTA": MODELLI DI RIFERIMENTO E VISIONE

# Grew up in a loving & hard-working family



### The Dream Team



Field + Inside Sales

Dad Face-to-Face Mom Ear-to-Ear

# > accenture





# **Blessing Organisations**

Market Focused Open & Inclusive Respectful & Serving

## Organisation - Defined

- from Greek organon
  - tool or instrument
  - musical ... organ

- Serving group of humans
  - that have a particular purpose



### The Human Dimensions of Organisations

### Ergonomics Biophilic Workplaces & Disciplines

Self-Determination Psychology Positive Leadership

## Ergonomics

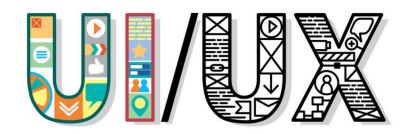
First used in 1857 Polish scientist Wojciech Jastrzębowski in

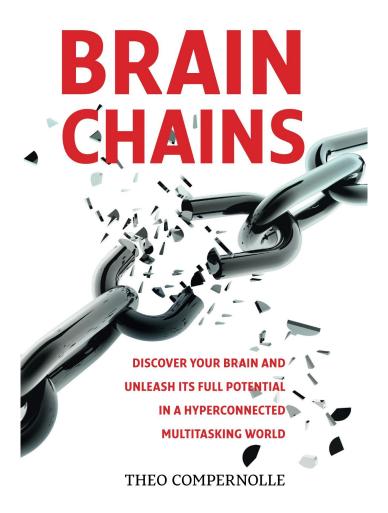
### Ergonomics: The Science of Work

based on the Truths Taken from the Nature Science

## **Domains of Ergonomics**

Physical Cognitive Organisational

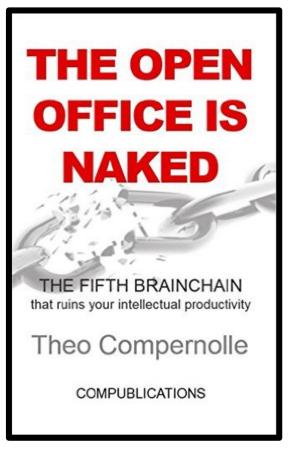




### **Reflex Brain**

### **Reflecting Brain**

### **Archiving Brain**



Most offices are *totally unfit* for brainwork

due to

### Lack of visual and acoustical privacy

causing

**Unwanted Distractions & Interruptions** 

## Inadequate Space Offering

Recognizing there are a range of activities that people need to perform



# In every study of modern offices

## noise is the main bugbear

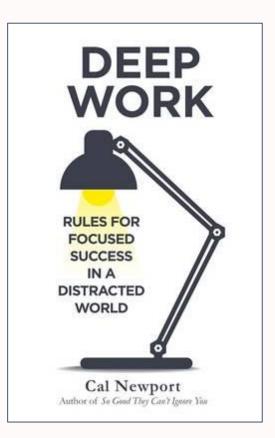
### New Demographics New Workspace

**Office Design for the Changing Workforce** 

Jeremy Myerson, Jo-Anne Bichard and Alma Erlich







" the most negative influence on my

intellectual productivity is my

awful open office "

" social media fragment our

time and reduce our concentration "

" Priority for Brainworkers to be

focus and privacy,

NOT contact "

Digital Minimalism	On Living Better with Less Technology

Cal Newport

'This book is an urgent call to action for anyone serious about being in command of their ownlife' Ryan Holiday, author of The Obstacle is the Way

### The Human Dimensions of Organisations

### Ergonomics Biophilic Workplaces & Disciplines

### Self-Determination Psychology Positive Leadership

## Humans

crave

Nature

OZMDI

bio-phil-ia (bahy-oh-fil-ee-uh) noun

an innate and genetically determined love for the natural world felt universally by humankind.



Sitting

### Staring at screens

Few Breaks

## From Box to Box

Submissive Poses

Air Quality ?

Natural Light?

Views?



# The Benefits

OZMDI

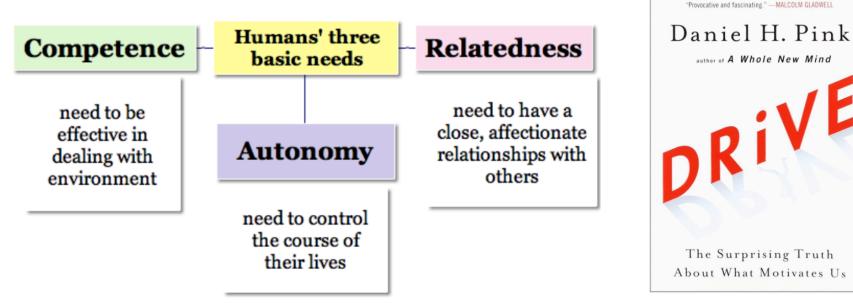


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### Self-Determination Theory



NEW YORK TIMES BESTSELLER

Deci and Ryan's Theory of Motivation (1985) + Maarten Vansteenkiste (2004) RUent

# **BORN DIGITAL ?**

# **WORKER SUCCESS** Digital Leadership Capabilities

Relationships	Flexibility	Productivity	Culture
Accessible and Supportive	Achieving Work-Life Balance	Driving High Performance	Cultural Awareness
Building Trusting Relationships	Exploring and Learning Orientation	Managing Work and People	Cultural Communication
Creating Team Unity	Promoting Work-Life Balance	Strategic Alignment	Openness to Cultural Diversity
Fostering Collaboration	Versatile Communication		

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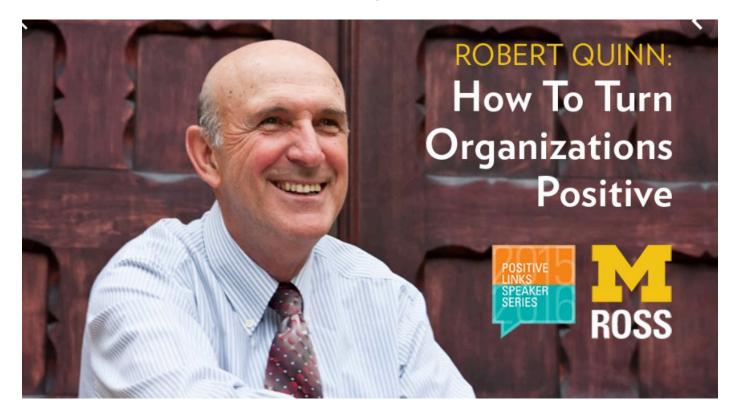


## Destroying Leadership

## They are *KILLING US* Sir

Human Centered Leadership Saves Billions of Euros

### **Positive Organisations**



# Talent is desperate for a Human Work Environment

## The Workplace Experience Revolution

Unearthing the real drivers of employee sentiment

## Leesman Research Report Fall 2018

Biggest Global Independent Workplace Satisfaction Data Pool

## The Workplace Experience Revolution

Unearthing the real drivers of employee sentiment

# Activity Support

Individual Focus Learn from Team Relaxing, Taking a Break Creative Thinking Planned Meetings

## The Workplace Experience Revolution

Unearthing the real drivers of employee sentiment

# Space Support

Noise Abatement Décor / Design / Nature Proper Desk Small Meetings Informal Work Areas

# How do we bring Humanity to Work ?



#### LEADERSHIP DRIVING LICENSE

### ID: 012 345 678 CLASS C

Name NAME SURNAME

Address 123 ANYWEa STREET CITY, 34567-890

Sex: M Eyes: BRO Ht: 6-00

Date of birth 02/02/1985

## Human Dimensions of Organizations Curriculum

### Wellbeing & Joy @ Work

Physical & Psychological (Self-Directed) Biophilics & Ergonomics

### Leadership & Culture

Trustful, Listening, Positive, Vulnerable

### Work Philosophy & Style

Result focused, Activity Based Working, Place/Time independence

# Where can I learn this ?

In Texas !



# INCOMPANIES IN THE **HDO Professional Training**

#### **Outliers Welcome.**

**Bachelor's Degree** 

HDO

Master's Degree

**Professional Training** 

### Just around the corner 🙂

Italian Institute fi Positive Organizatio

TOT HOM

### CHO CHIEF HAPPINESS OFFICER

Competenze, Strumenti e Pratiche per costruire e gestire Organizzazioni Positive. Il primo percorso di certificazione italiano in Scienza della Felicità e Management.

RIVICI BROCHURE

### Geni Positivi®

Vogliamo costruire un Mondo con meno IO e più NOI. I Geni Positivi® siamo tutti Noi che con competenza e presenza ci impegniamo ad influenzare il cambiamento positivo dei nostri eco-sistemi.

ILARIA SANTAMBROGIO Manager in ambito sales e marketing, esperta di smartworking

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### HR's 2020 DUTY

### **Bring Human Dimensions to Organisations**

### **From Human Resources**

# **To Human Realization**

## Organisations that focus on people WIN

## Ergonomics and Usability are VALUED



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